

## Your pet's health & safety are our top priority.

We want your pet to be safe and comfortable during travel, that is why all cats and dogs traveling by aircraft are required to be transported in a crate that conforms to the IATA Live Animal Regulation, as detailed below:

### APPROVED CRATES HAVE THE FOLLOWING FEATURES:

- ✓ Made of rigid construction that's sturdy enough to resist bending when firm pressure is applied.
- ✓ Have ventilation openings on the upper 2/3 portion on three sides (four sides for international travel).
- ✓ Have a solid roof with no doors or ventilation openings.
- ✓ The door must be made of metal with hinges and a door lock.
- ✓ If the crate is a typical rigid plastic dog container, the top and lower parts of the crate must be secured by threaded nuts and bolts in each hole that are in good working condition. Plastic or metal fasteners may be used, but only nut and bolt style.
- ✓ Have containers for food and water affixed to the inside of the crate door (split container permitted).
- ✓ Have a spacer bar or rim, protruding at least ¾ in. (1.9 cm), on all sides with ventilation openings.
- ✓ If wheels are present, they must be rendered inoperable by tape or removed to prevent the crate from rolling in transit.
- ✓ Must have (at least four) releasable cable ties applied to the crate door (six for large crates).
- ✓ Must be the correct size to allow animal to stand or sit, turn around, and lie down.
- ✓ Must contain absorbent material or bedding.

### PROHIBITED CRATES MAY HAVE ANY OF THE FOLLOWING FEATURES:

- ✗ Are soft-sided, collapsible, or foldable.
- ✗ Made entirely of wire, wicker, or other collapsible materials.
- ✗ Have dual openings, top openings, or double doors.
- ✗ Have ventilation openings on the top surface of the crate.
- ✗ Have ventilation openings on the lower 1/3 of the crate.
- ✗ Have ventilation openings that have a surface or edge to allow the animals to gnaw or scratch.
- ✗ If the crate is a typical rigid plastic dog container it cannot have plastic (dial or snap) latches or plastic pegs to adhere the top and lower part of the crate. Additionally, it cannot have plastic wing barrel doors latches instead of a door lock.

It is recommended to purchase an airline approved travel crate that allows ample space for your pet to stand up and turn without touching the sides or the top of the crate. Purchase and acclimate your pet to confinement in the crate days in advance of your pet's travel.