

Your pet's health & safety are our top priority.

We want your pet to be safe and comfortable during travel; however, certain items are unsafe if worn on your pet or if placed inside the crate. For your pet's safety, please review the items that are allowed and prohibited during travel via cargo.

ITEMS THAT ARE ALLOWED ON THE PET, INSIDE OR ATTACHED TO THE OUTSIDE OF THE CRATE

- ✓ Food and water dishes: must be securely attached inside the crate with outside access for filling.
- ✓ Food in case of a delay: a bag of up to 16 ounces of dry food along with instructions that will be attached to the outside of crate.
- ✓ Light blankets, towels, beds, or crate pads 3 inches thick or less. Shredded black and white newspaper is also allowed.
- ✓ A soft piece of clothing, such as a T-shirt that has a familiar scent can be included to comfort your pet.
- ✓ Standard non-choke collars with ID tags are allowed and should remain on the pet whenever possible, or they can be securely attached to the outside of the crate.
- ✓ Restraints, such as a leash or headcollar are allowed if they're securely attached to the outside of the crate but are prohibited on the inside of the crate or attached to the pet.

ITEMS THAT PROHIBITED ON THE PET, INSIDE OR ATTACHED TO THE OUTSIDE OF THE CRATE

- ✗ All types of toys, bones, or treats as they potentially serve as a choking hazard.
- ✗ Blankets, towels, beds or crate pads thicker than 3 inches. Shredded colored newspaper is not allowed.
- ✗ Shock collars (including radio-controlled, electronic anti-bark, or GPS collars), chokers, metal or loose-fitting collars, and muzzles.
- ✗ All types of pet clothing (including anti-anxiety shirts or jackets).
- ✗ Any medication, including over the counter or prescription.
- ✗ Bedding made of straw, hay, wood chips and other organic materials are acceptable only for shipments within the 48 contiguous United States and Alaska.
- ✗ Cat litter boxes.

It is recommended to purchase an airline approved travel crate that allows ample space for your pet to stand up and turn without touching the sides or the top of the crate. Purchase and acclimate your pet to confinement in the crate days in advance of your pet's travel.